

AKDHC Notice of Non-Discrimination

AKDHC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. AKDHC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

AKDHC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - o Information written in other languages

If you need these services, contact the staff at your AKDHC office.

If you believe that AKDHC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Melanie O'Neill, RN, BSN, CHC 3333 E. Camelback RD Suite 180 Phoenix, AZ 85018 PH: 602-997-0484 FAX: 602-944-6882

You can file a grievance in person, by mail, or fax. If you need help filing a grievance, Melanie O'Neill is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.